

Client: Scouts Canada

Project Description Fulfillment and distribution

Challenge

Scouts Canada came to Lowe-Martin in 2006, looking for a provider to assist with extensive warehousing and distribution services and a customized pick and pack solution. Scouts Canada needed a provider with the resources to manage complex orders, ensure on-time delivery and provide thorough reporting.

Benefits and Solutions

Lowe-Martin implemented our e-commerce platform, which leverages the efficiency of our modern web-based Warehouse Management System (WMS) to fulfill orders of Scouts Canada products from inventory held at our warehouse.

Scouts Canada chose Lowe-Martin's warehousing solution as it offers a full range of logistical services including secure storage options, real-time inventory management, as well as order fulfillment and distribution services. Lowe-Martin manages over 1,200 Scouts Canada SKUs -including badges, blankets, toys and campaign gear- and handles large and complex orders that require robust control. Orders arrive direct from Scouts Canada offices across the country and the products are picked, packed and shipped nationwide.

Process

- Lowe-Martin creates a Scouts Canada branded online store and user accounts.
- Warehouse space is reserved, and a quality plan is established.
- Inventory and transaction reports are developed.
- Product is transferred to Lowe-Martin, bar coded and moved to the reserved storage space in the warehouse.
- Live orders are accepted, processed, and shipped.
- Scouts Canada audits Lowe-Martin's management of the inventory annually.

